



Caritas
AUSTRALIA

End poverty
Promote justice
Uphold dignity

WE ARE
ONE 
HUMAN
FAMILY

ANNUAL REPORT 2018-19

The Catholic Agency for International
Aid and Development

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In the interests of sustainability and Caring for Our Common Home, the 2018-19 Caritas Australia Annual Report and the Full Financial Report are available online at www.caritas.org.au/annualreport

Aboriginal and Torres Strait Islanders should be aware that this publication contains images and names of people who have since passed away. Caritas Australia acknowledges the elders, traditional owners and custodians, past, present and emerging, of the land on which all our offices are located.



Front cover and inside cover: Life continues after the trauma of ethnic conflict, for Rohingya women and children living in Bangladeshi refugee camps.

Christopher Riechert (CRS) for Caritas Bangladesh.

Editor: Daniel Nour

Design: Three Blocks Left

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Caritas Australia is the funding body for the Australian Catholic Social Justice Council and Catholic Earthcare Australia.





ABOUT US

Caritas Australia is the international aid and development agency of the Catholic Church in Australia and a member of Caritas Internationalis, one of the world's largest humanitarian networks with 169 agencies operating in over 200 countries and territories.

The dignity of every person, independent of ethnicity, creed, gender, sexuality, age or ability, is the foundation of Catholic Social Teaching.

VISION

A just world, at peace and free of poverty, where all people live in dignity.

THIS ANNUAL REPORT

With the proliferation of conflict and tension across the globe, this year's Annual Report theme of One Human Family is more pertinent than ever. At this year's Caritas Internationalis General Assembly, which brought together 165 national Caritas member agencies, Pope Francis spoke of the true meaning of charity.

"Charity is not an idea or a pious feeling, but is an experiential encounter with Christ; it is the desire to live with the heart of God." Pope Francis.

At Caritas Australia we believe this invitation enables us to see each other as fellow human beings, as brothers and sisters and members of the One Human Family.

Thank you for supporting us in our work to ensure that all the members of our One Human Family have the resources they need to enjoy lives of peace, prosperity and security.



MISSION

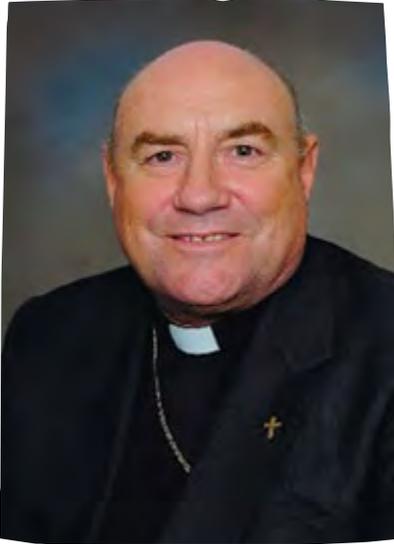
The scroll of the prophet Isaiah was given to him. He unrolled the scroll and found the place where it was written: "The Spirit of the Lord is upon me, because he has anointed me to bring good news to the poor. He has sent me to proclaim release to the captives and recovery of sight to the blind, to let the oppressed go free, to proclaim the year of the Lord's favour." Luke 4:17-19

At the heart of Caritas' mission is our quest for the full realisation of human dignity and wellbeing for all people as the key way to end poverty and injustice. Our education, humanitarian aid and development projects focus on joining with people as they become agents of their own change.

FROM THE CHAIRMAN

BISHOP CHRIS SAUNDERS

CHAIRMAN, CARITAS AUSTRALIA



"We can question seriously whether we have done enough as Christians to offer our specific contribution to a vision of humanity capable of upholding the unity of the family of peoples in today's political and cultural conditions."

– Pope Francis

Your support has enabled the work of Caritas Australia to reach the poorest and most vulnerable people of societies all over the world.

This year Caritas Australia takes as its theme, 'One Human Family.' The idea is one which spans generations, cultures and classes and about which Pope Francis has spoken strongly, saying that we are all connected in spite of growing division and an increasingly populist rhetoric.

"We can question seriously whether we have done enough as Christians to offer our specific contribution to a vision of humanity capable of upholding the unity of the family of peoples in today's political and cultural conditions," Pope Francis has said in a recent letter on Human Community.

By partnering with often overlooked communities, including refugees, ethnic minorities and those suffering from gender and economic inequality, we are improving outcomes for all.

In the spirit of subsidiarity which defines our work, Caritas Australia believes in standing with communities before, during and after emergencies, as well as in targeting the underlying causes of natural disasters, especially the ongoing threat of climate emergencies. Advocacy with those communities disproportionately affected by climate change, especially those of our Pacific partners, will always be at the forefront of Caritas Australia's work.

Women in particular face great threats in our world today: refugee mothers and their children and the other displaced, impoverished, and marginalised women of the world, represent the hope of their communities for the future.

In Jordan for example, our work with Syrian refugee mothers and their families is bringing hope, renewal and positive transformation to the entire society through widely accessible Caritas-supported education and after-school tuition programs that raise academic performance for refugee children and local citizens alike - without discrimination.

Similarly in Nepal, those from the Dalit ethnic minority continue to suffer from social, economic and cultural inequality, which Caritas Australia is addressing through sustainable livelihoods and cultural education programs.

Finally, closer to home, through initiatives like the Kinchela Boys Home Aboriginal Corporation, we are empowering the leadership of survivors of the Stolen Generations to address the ongoing inter-generational trauma of a painful past.

In both emergency response and long-term development work, Caritas Australia is helping to minimise the gap between rich and poor, bringing all people together under the banner of One Human Family.

Thank you for your ongoing support.

Bishop Chris Saunders

Chairman
Caritas Australia

A handwritten signature in black ink that reads "Chris Saunders". The signature is written in a cursive, flowing style.

FROM THE CEO

KIRSTY ROBERTSON

CEO, CARITAS AUSTRALIA



*"It is communion
in Christ and in
the Church that
animates, accompanies
and sustains the
service of charity,
both in communities
themselves and in
emergency situations
throughout the world."*

– Pope Francis

It is a privilege to have been appointed as the new CEO for Caritas Australia. I take up this role committed to serving the Caritas Australia National Council, our staff and our supporters – committed to amplifying the voice of the marginalised and committed to helping those most vulnerable to realise their dignity.

This has been a significant year for Caritas Australia. The release of the Caritas Oceania State of the Environment Report for 2018/19 showcased our network's efforts in disaster risk reduction and climate change mitigation throughout the Pacific region. Visits from the former President of Kiribati, Anote Tong, to the Caritas Australia office, as well as His Excellency, Cardinal Patrick D'Rozario, the Archbishop of Dhaka, Bangladesh, impressed upon us the need for ongoing climate advocacy and our mission to protect the dignity of vulnerable people like the Rohingya. The marginalisation of the poor remains linked to the destruction of the natural environment, for both of these leaders.

In the last twelve months we have seen a substantial increase in the severity and frequency of dangerous weather events which have demanded a large-scale humanitarian response. The Caritas network responded to Super Typhoon Mangkhut which destroyed communities in the Philippines, an earthquake in Sulawesi, Indonesia, floods in Kerala, India, Cyclone Idai which caused widespread devastation across Mozambique, Malawi and Zimbabwe, as well as Cyclone Gita in Tonga.

This year we said farewell to Paul O'Callaghan, who stepped down after five years of service to the agency in his role as CEO and we welcomed many new talented and passionate staff and volunteers who are all working to contribute to the realisation of God's Kingdom on Earth.

At the Caritas Internationalis General Assembly in Rome, which this year adopted the theme of 'One Human Family,' Pope Francis has spoken of the centrality of Christ to our service.

"It is communion in Christ and in the Church that animates, accompanies and sustains the service of charity, both in communities themselves and in emergency situations throughout the world". (Pope Francis, Private Audience to the General Assembly, May 2019)

Thank you for accompanying us on this journey. Your prayers and your ongoing support are vital to our mission.

With gratitude,

Kirsty Robertson

Chief Executive Officer
Caritas Australia

A handwritten signature in black ink that reads "K. Robertson".

ONE HUMAN FAMILY

SR JO BRADY RSJ

HEAD OF MISSION, CARITAS AUSTRALIA



*"We are humble
stewards of creation,
let us have the humility
to listen to life."*

– Pope Francis

Reflecting on the parable of the Good Samaritan, Pope Francis has spoken of the way that the rejection of the poor points to the impoverished state of the rich.

The true "face of love," he said at a 2018 Sunday Angelus address, is "mercy towards a human life in need. This is how one becomes a true disciple of Jesus."

Despite global economic gains, ten percent of the world's people are still living in extreme poverty. At least 2 billion people worldwide live in areas affected by fragility, conflict and violence, where the intersection of poverty, environmental degradation, and protracted conflict leave them especially vulnerable, the UN reports.

The theme "One Human Family" challenges us to reflect on the human dignity of all and on dangerous prejudices which prevent us from seeing our global brothers and sisters as our equals on this earth.

Charity is central to integral human development as "the poor are above all persons, and their faces conceal that of Christ himself." (Pope Francis in an address to Caritas Internationalis: the meaning of Charity.)

Yet all over the world, as well as in our own country, discrimination abounds toward those who, because of their physical, mental or ethnic status, face greater challenges to fully engage with all of the goods of society.

One way that love is creating healing is through the Caritas Australia supported Yasayan Mitra Tani Mandiri (YMTM) Foundation 'for Partnership with Independent Farmers.' For Joni, a 21-year-old man with a physical disability in the Tenggara district of Indonesia, the organisation is equipping him with farming skills and a greater sense of self-acceptance, which in turn encourages others to treat him as a useful and valued member of society.

As members of Caritas, through our staff, volunteers and supporters, we acknowledge that "We are humble stewards of creation, let us have the humility to listen to life." (Pope Francis Homily to the General Assembly May 2019.) It is by listening to life through the cry of the poor and the earth, that we can truly contribute to the healing of our One Human Family and Our Common Home.

Peace and blessings.

Sr Jo Brady RSJ
Head of Mission
Caritas Australia

PRINCIPLES

OUR WORK IS SHAPED BY CATHOLIC SOCIAL TEACHING. OUR PRINCIPLES INCLUDE:



Dignity of the Human Person

Every human being is created in the image and likeness of God and therefore has inherent dignity. No human being should have their dignity or freedom compromised. The dignity of every person, independent of ethnicity, creed, gender, sexuality, age or ability, is the foundation of Catholic Social Teaching.



Care for Our Common Home

We must all respect, care for and share the resources of the earth, which are vital for the common good of people. Care for animals and the environment is a common and universal duty, and ecological problems call for a change of mentality and the adoption of new lifestyles.



The Common Good

Every person should have sufficient access to the goods and resources of society so they can completely and easily live fulfilling lives. The rights of the individual to personal possessions and community resources must be balanced with the needs of the disadvantaged and dispossessed. The common good is reached when we work together to improve the wellbeing of people in our society and the wider world.



Promotion of Peace

All peace requires respect for, and the development of human life which in turn involves the safeguarding of the goods, dignity, and freedom of people. Peace is the fruit of justice and is dependent upon right order among human beings.



Subsidiarity and Participation

All people have the right to participate in decisions that affect their lives. Subsidiarity requires that decisions are made by the people closest to and most affected by the issues and concerns of the community.



Preferential Option for the Poor

Caring for the poor is everyone's responsibility. Preferential care should be shown to poor and vulnerable people, whose needs and rights are given special attention in God's eyes.

Jesus taught that God asks each of us what we are doing to help the poor and needy. "Truly, I tell you, just as you did it to one of those who are members of my family, you did it to me." (Matthew 25:40).



Solidarity

Everyone belongs to One Human Family, regardless of their national, religious, ethnic, economic, political and ideological differences. Everyone has an obligation to promote the rights and development of peoples across communities, nations and the world, irrespective of national boundaries. We are called by the principle of solidarity to take the parable of the Good Samaritan to heart, to love your neighbour (Luke 10:29-37), and to express the understanding in how we live and interact with others.



Economic Justice

Economic life is not meant solely for profit, but rather in the service of the entire human community. Everyone capable should be involved in economic activity and should be able to draw from work, the means for providing for themselves and their family.

www.caritas.org.au/cst

"We must all respect, care for and share the resources of the earth, which are vital for the common good of people."

– Catholic Social Teaching

THANK YOU

Thank you for supporting Caritas Australia and putting compassion into action. Your generosity helps us change lives.

Tati is a Dayak woman, living in the remote forest of West Kalimantan, Indonesia. Like all Dayak people, whose values and culture are deeply linked to the rainforest, Tati's family has relied on it for sustenance for generations and through a Karina (Caritas Indonesia) ecotourism initiative, she is being enabled to protect the forest and earn a livelihood, rather than exploit its resources to the detriment of her community.

"I hope to continue living with fresh air, clear water, protected forest and to be able to pay for my children's education so that my grandchildren can still enjoy the forest."

– Tati

Photo: Richard Wainwright, Caritas Australia

FUNDRAISING SPOTLIGHT

In 2018-19:



\$24.3 million raised by over **29,000** people

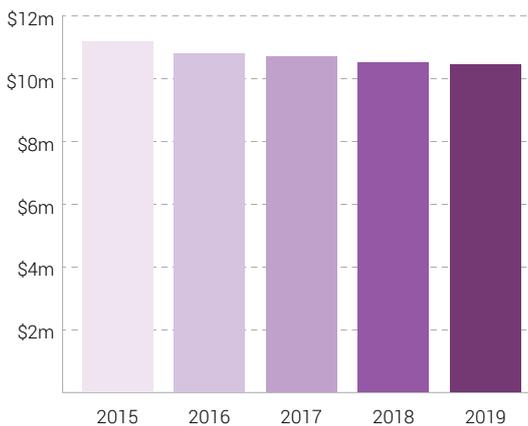


1034 parishes and **1310 schools** helped to raise **\$10.7 million** through Project Compassion



Over 1000 Women for the World participants raised **almost \$182,000** in support of our work with vulnerable people

Project Compassion



Raise funds for Women for the World at www.womenfortheworld.org.au

To donate visit www.caritas.org.au/donate or call **1800 024 413**

Fundraising Income 2015 - 2019

	FY2015	FY2016	FY2017	FY2018	FY2019
Bequests	\$2.32m	\$4.06m	\$2.27m	\$5.43m	\$4.09m
Emergencies	\$6.22m	\$2.28m	\$2.54m	\$3.51m	\$0.75m
General Donations	\$1.26m	\$1m	\$1.08m	\$1.25m	\$0.32m
Direct Marketing Appeals	\$3.27m	\$3.27m	\$2m	\$2.06m	\$2.89m
Philanthropy	\$1.79m	\$1.23m	\$1.81m	\$1.88m	\$1.51m
Regular Giving	\$3.58m	\$3.86m	\$3.86m	\$3.63m	\$3.75m
Project Compassion	\$11.47m	\$11.07m	\$11m	\$10.79m	\$10.73m
Events	\$0.22m	\$0.23m	\$0.16m	\$0.20m	\$0.23m
TOTAL	\$30.13m	\$27m	\$24.72m	\$28.75m	\$24.27m

See pages 8 and 9 for Australian Government funding assistance.

FINANCIAL SNAPSHOT

DURING THE 2018-19 FINANCIAL YEAR, CARITAS AUSTRALIA SPENT CLOSE TO \$26.4M ON FUNDING AND SUPPORTING OUR INTERNATIONAL AND FIRST AUSTRALIAN'S PROGRAMS, INCLUDING HUMANITARIAN ASSISTANCE.

Financial Results

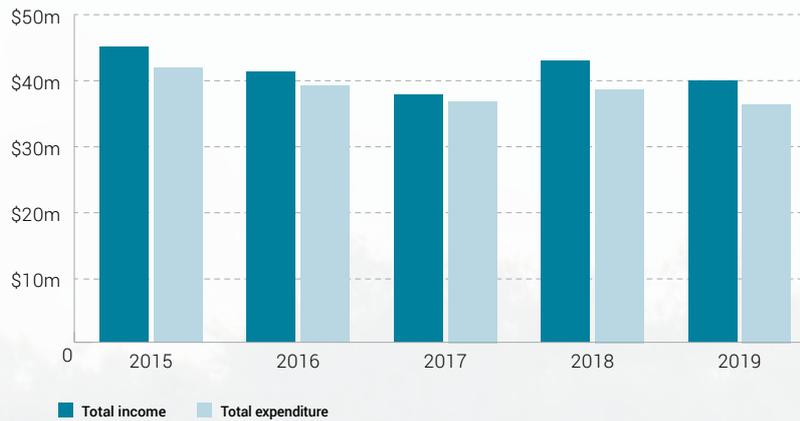
Our total agency income for the year ended at \$40.7 million and, expenditure, at \$37.0 million, resulting in an accounting surplus of \$3.7 million. This result is a combination of one-off items: under expenditure (37%) from general fundraising and administration costs; deferred program activities (45%); and greater return from our long-term investment activities.

Deferred expenditure relates to program activities which have experienced delays due to unforeseen circumstances. The respective funding, and expenditure, has been moved forward to the next year.

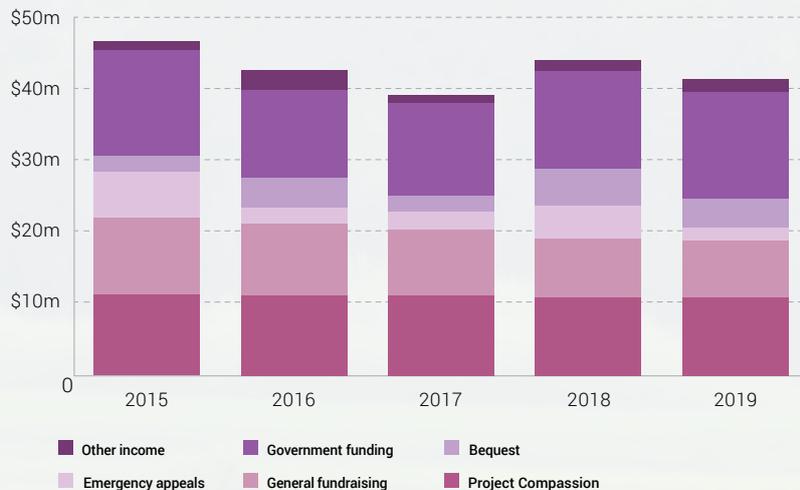
Fundraising and community support continue to be our primary source of income, this year receiving close to \$24.3 million, representing 60% of the overall income. Recurrent and one-off grants contribute close to 36% and 4% from other income sources (bank interest, dividends, and ticket sales).

Income from Bequests has performed strongly, growing at an annual rate of 15% over the 5 years.

Income vs Expenditure (\$'m)



Income Stream (\$'m)



Organisational strength and support

The agency's transformation program Caritas 2020+, which commenced in October 2017, will be completed in December 2019. It has achieved the primary goal of establishing an operating environment that centres on our core mission. The program also creates a more efficient, effective, innovative and sustainable environment that positions Caritas well into the future. This has already delivered a number of very positive dividends and further benefits are expected to continue over the coming years.

Our National Council and Leadership Team are committed

to good governance practice that supports and ensures that the maximum amount from each dollar donated goes towards our work. This is achieved by maintaining a reasonably low fundraising ratio of 10.9% and, administration ratio of 2.6% (as a percentage of total income) comparable to the whole-of-sector.

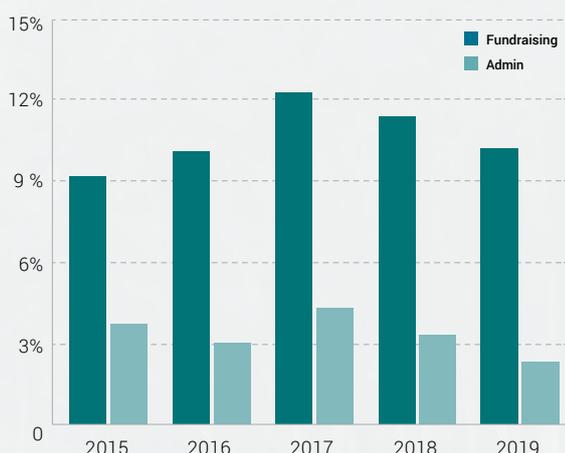
The Corporate Services team continuously reviews the Information and Communications Technology (ICT) environment, systems, processes and policies to identify opportunities to further streamline, automate and enhance effectiveness to create agency-wide efficiency

dividends. Our ICT strategy has leveraged a cloud based ecosystem to enhance performance and connectivity, including multi-layer security to protect agency information and data.

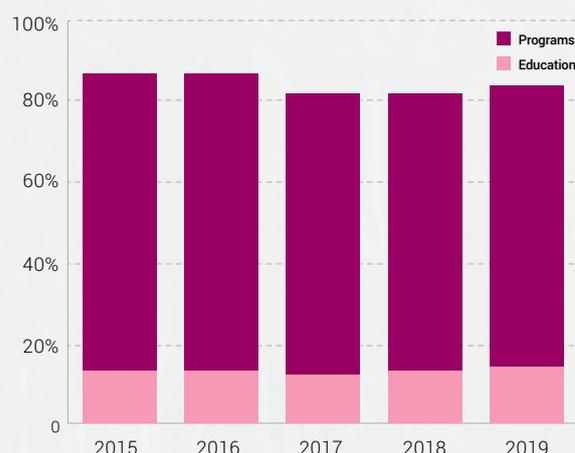
Expenditure on overseas, domestic and community education programs averages close to 85% of overall expenditure over the years.

The slight reduction during 2017/18 relates to delays associated with local government approvals, program start-up due to partner capacity and natural disasters. In these instances funds are carried forward to the future financial year.

Administration/Fundraising Ratio (%)



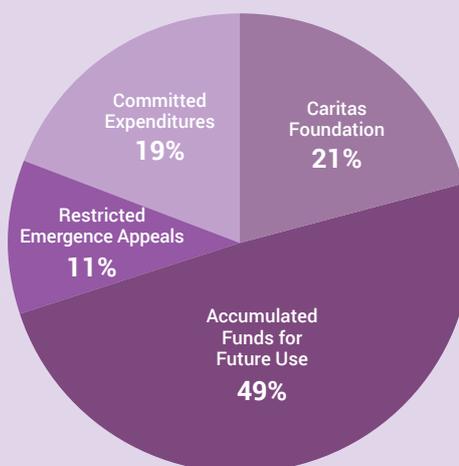
Total Expenditure - Programs and Education (%)



Equity

Accumulated funds or Unrestricted Reserve are funds which have no conditions attached and can be used at the discretion of the agency to fund its activities. These funds are used primarily to fund expenditure during the first 6 months as the receipt of income from our core fundraising activities fall later in the year. Unspent government grants and income from special appeals make the committed and specific purpose reserve and its use is restricted for the purpose it was provided.

The Caritas Foundation is for the purpose of long-term organisational sustainability.



Our Full Financial Report 2018-19 is available to read at www.caritas.org.au/annualreport



The men of Kinchela Boys Home return to the great tree on the grounds of the property, a site of traumatic memories. Photo: Peter Solness, Caritas Australia



ONE HUMAN FAMILY

HUMAN DIGNITY

FROM 1901 TO 1972, ABORIGINAL AND TORRES STRAIT ISLANDER CHILDREN WERE FORCIBLY REMOVED FROM THEIR FAMILIES AS PART OF POLICIES OF ASSIMILATION WHICH HAVE SUBSEQUENTLY BECOME SYNONYMOUS WITH THE EXPERIENCE OF THE STOLEN GENERATIONS.

In the country town of Kinchela, near Kempsey, NSW, lies Kinchela Boys Home. The home was established by the Aboriginal Protection Board in 1924 and closed in 1970. There, 400-600 boys were systematically taken from their parents and made wards of the state. They endured years of well-documented social, cultural, physical and sexual abuse. The men of Kinchela now meet regularly through the forum of the Kinchela Boys Home Aboriginal Corporation (KBHAC), an organisation which they founded to facilitate and foster the process of their own healing.

For Aunty Lesley Franks, the daughter of Uncle Lester Franks, one of the survivors of the Kinchela Boys Home Aboriginal Corporation, a journey of healing has been deeply connected to unravelling her father's own experience of trauma.

"My dad is a Kinchela man, a KBH man," Aunty Lesley says.

"I never really understood him but I knew whatever he went through wasn't good...some of the challenges I faced were a fractured relationship with my father, disconnection with family and not understanding that."

Yet her commitment to the process of her own healing has driven Aunty Lesley to become a leader in the organisation which was also instrumental to her father's experience of healing.

Aunty Lesley now leads yarning sessions across NSW, conversation groups with the men, their children and grandchildren. She guides other people through their healing by sharing her own experience and wisdom.

"I also realised that now I can face some uncomfortable situations and questions and that I can answer them

honestly and with courage whereas I couldn't before," Aunty Lesley says.

"One of the biggest things is that I've found brothers and sisters and other descendants with stories like me."

Thanks to Aunty Lesley's bravery and your generous support, new generations of survivors are being equipped with the tools they need for their own healing following the impact of the trauma of the Stolen Generations.

"One of the biggest things is that I've found brothers and sisters and other descendants with other stories like me."

– Aunty Lesley Franks

Achievements of the program include:

- KBHAC's 'yarn-ups' have reached over 100 descendants in their first year, and are working with descendants towards intergenerational healing and understanding of what their family has experienced.
- In October 2018, a Stolen Generations memorial plaque and statue at the Kempsey Train Station was unveiled. This memorial in the community where Kinchela Boys Home existed was an important step in truth telling and healing in the Macleay Valley, NSW.
- The KBHAC Board, made up of survivors, agreed to become a NDIS (National Disability Insurance Scheme) provider, and has now received provisional status, improving access to key services needed from members.



Aunty Lesley and Uncle Michael with Dr Tiffany McComsey, creating intergenerational healing through the Kinchela Boys Home Aboriginal Corporation (KBHAC). Photo: Daniel Nour, Caritas Australia.

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Caritas Australia - supported remedial schooling programs in Jordan encourage students to achieve excellence, even in the aftermath of war.
 Photo: Suzy McIntyre, Caritas Australia



ONE HUMAN FAMILY

EDUCATION

FOR SYRIAN CHILDREN NOW LIVING IN JORDAN, ACCESS TO AN EDUCATION IS HELPING THEM ENVISION A NEW AND HOPEFUL FUTURE.

Through Catholic Relief Services and Caritas Jordan, Caritas Australia has been working to support displaced Syrian refugees. The Jordanian Government reports that, since the Syria crisis began eight years ago, 1.3 million Syrians have begun living in Jordan; 670,238 of whom are refugees registered with UNHCR.

The Caritas education program in Jordan is just one component of a wider program for refugees, including psychosocial and healthcare support.

"Education is highly valued by every family with whom we speak. They know that it's the education of the children which will equip them with opportunities for the future," says Suzy McIntyre, Caritas Australia's Program Coordinator for Jordan.

Over the last year, Caritas reached over 8,000 students in 36 schools across Jordan, with the Caritas Australia program, generously supported by the Australian Government and private donors, focusing on remedial help to primary-aged students through the Learning Support Services (LSS) and school readiness program for Kindergarten (KG) students.

Both the LSS and Kindergarten programs offer parents and caregivers a chance to become involved in their children's education through engaging activities, including orientation days, awareness sessions on the

This program is supported by the Australian Government's Australian Humanitarian Partnership (AHP), and Catholic Relief Services. It is implemented through our partner, Caritas Jordan.

importance of education and child protection, Ramadan Iftar feasts, Parent Teacher Meetings, and graduation events.

Select parents at each school take part in Parent Teacher Councils which channel feedback and suggestions for improvement from the community of caregivers to teachers and school administrators. In this way, parents

remain integrally involved in the process of their children's education to ensure even better outcomes for students.

"Weeping may stay for the night, but rejoicing comes in the morning."

– Psalm 30:5



Mohammed and Amal's story

"Mohammed loves Caritas program. He looks forward to going" says Amal, Mohammed's mother.

When his father was shot and severely injured during the Syrian civil war and was forced to take his wife and children to Jordan in the hope of making a better life.

"If they were still there, they will die there," Amal says of the journey they took six years ago.

Mohammed's mother had been told by friends that she should seek out and enrol her son in the Caritas - supported education programs in Jordan.

Now, every morning Mohammed hops on a yellow Caritas bus which takes him to class, he mingles with friends, swims weekly at a local pool and has the dream of one day becoming a lawyer.

"We can't afford private lessons but with the program students can learn. This is one boy from Syria who has been helped how to learn."

– Amal, Mohammed's mother

OUR YEAR

THIS YEAR THE MOST SEARCHED TOPICS ON OUR WEBSITE WERE 'CATHOLIC SOCIAL TEACHING PRINCIPLES,' 'ABOUT US,' AND 'GLOBAL POVERTY ISSUES.' HERE IS A SNAPSHOT OF 2018-19 AS WE CONTINUE TO WORK TOGETHER FOR A JUST WORLD.

THANK YOU



for supporting the work of Caritas Australia to uphold dignity for all the members of our One Human Family.

SEPTEMBER 2018

Women for the World

In communities around the world battling poverty, women and girls typically bear the greatest burden. Often denied the opportunities to learn, earn and lead, they are more susceptible to abuse and exploitation and find themselves working in unsafe conditions, all which can rob them of their dignity.

Women for the World is a movement started in 2014 by three determined women who saw the frequently oppressive circumstances confronting their sisters around the world and wanted to make a difference.

They recognised that when women are empowered to begin to climb out of poverty it is not only they that benefit, but also their families and communities.

Over the last five years, Caritas supporters across Australia have chosen to stand in solidarity with the world's poor by being part of a Women for the World event raising more than \$180,000 for Caritas' programs.

To learn more about Women for the World visit: www.womenfortheworld.org.au



Women at the Canberra Women for the World luncheon.

Photo: Peter Brennan, Caritas Australia.

"We believe women are key to making a real, long-lasting change."

– Lulu Mitshabu, Caritas Australia's Community Participation Leader for Canberra and Africa Programs Co-ordinator

SEPTEMBER 2018

Humanitarian Efforts

In September, Indonesia was struck by a magnitude 7.7 earthquake in Sulawesi, triggering a tsunami which devastated surrounding cities. Caritas Australia's local partners, Catholic Relief Services (CRS) and Caritas Indonesia (Karina) were on the ground, distributing essential food, water and hygiene supplies to thousands of households.

Typhoon Mangkhut battered Luzon, in the Philippines, later in the year. Caritas Internationalis provided much-needed rapid emergency relief. Father Edwin Gariguez, Executive Secretary of NASSA (Caritas Philippines) said that strong investment and support given by Caritas Australia in disaster risk reduction helped local communities prepare for and effectively respond to Typhoon Mangkut.



In the Palu neighborhood of the Indonesian island of Sulawesi, about 1700 houses were swallowed up when the earthquake caused soil to liquefy. Photo: Ade Nuriadin, Catholic Relief Services, (CRS)

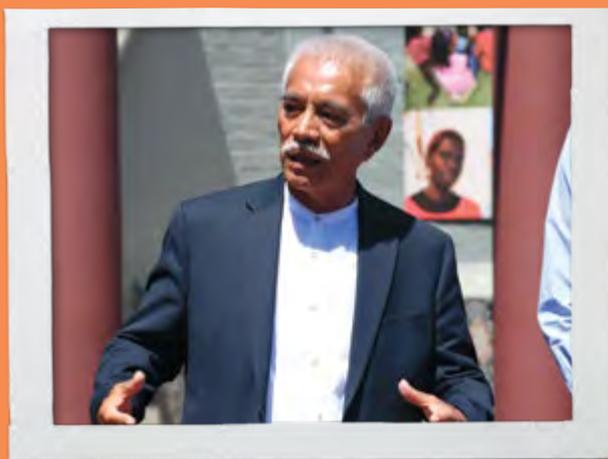
OCTOBER 2018

Anote Tong calls for climate justice

Anote Tong, former President of Kiribati and renowned climate activist, visited the Caritas House office in Sydney. In a powerful Facebook Live event, he made a rousing call to action for Australia to invest in more environmentally friendly and sustainable policies, and for individuals to take action, too.



Listen to Caritas Australia's Nicole Clement's full conversation with Anote Tong at bit.ly/32BHSSj



Anote Tong visiting the Caritas Australia office. Photo: Daniel Nour, Caritas Australia.

NOVEMBER 2018

Pacific Voices

In 2018, Caritas Australia, alongside our partners in New Zealand, Papua New Guinea, Samoa and Tonga, published the Caritas State of the Environment for Oceania Report. It detailed stark circumstances including increased coastal erosion and rising sea levels in the Pacific and the compromised food and water security of particular communities.

Read the report in full at caritas.org.au/oceania



A house in Pa Tangata, scene of frequent flooding, Caritas Aotearoa New Zealand.

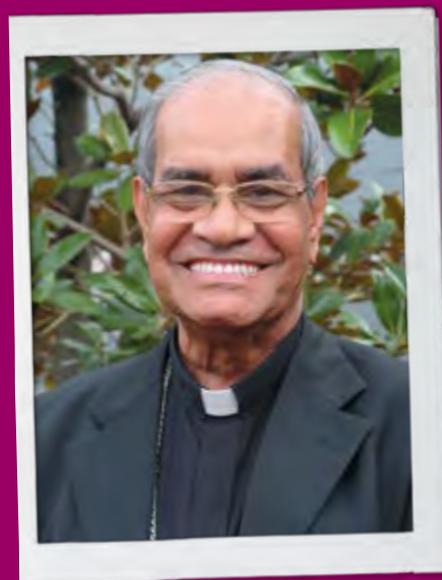
APRIL 2019

Actions not words

The Archbishop of Dhaka, Bangladesh's bustling capital city, Cardinal Patrick D'Rozario visited Sydney, calling on the international community to take action and not merely speak, in support of Rohingyas who have escaped Myanmar for Bangladesh.

His Eminence spoke not just of the essential emergency efforts which the Caritas network has undertaken, which includes food kits, emergency supplies and construction equipment, but the great hardship and indignity which has come to define the Rohingya experience.

According to the UN, the spate of ethnic tension, which began in Myanmar in 2015, and culminated in 2017, has driven almost one million people, most of whom identify as Rohingya, to cross into Bangladesh to flee violence in Myanmar's Rakhine State. Many like Barsha, a father of five, have been traumatised, after escaping with little more than the clothes on their back and witnessing extreme violence. Caritas is helping to improve the situation by building houses, pursuing livelihoods and fostering good protection programs to support and empower Rohingya communities in Bangladesh.



The Archbishop of Dhaka, Bangladesh, Cardinal Patrick D'Rozario. Photo: Nicole Clements, Caritas Australia.

WHERE WE WORK

THANKS TO THE GENEROUS SUPPORT OF THE AUSTRALIAN PUBLIC, IN 2018-19 CARITAS AUSTRALIA REACHED 1.52 MILLION PEOPLE WORLDWIDE, INCLUDING AUSTRALIA. WORKING WITH 91 PARTNERS, WE SUPPORTED 65 LONG-TERM PROGRAMS IN 23 COUNTRIES AND 30 HUMANITARIAN AND EMERGENCY RESPONSES IN 20 COUNTRIES.

GLOBAL STAFF

We have staff worldwide, with offices in: Australia, Cambodia, Indonesia, Kenya*, Myanmar, Papua New Guinea, Solomon Islands, and Timor-Leste.

Programs and Emergencies Expenditure

2018-19: \$23.02m
 2017-18: \$23.86m
 2016-17: \$22.41m
 2015-16: \$24.88m
 2014-15: \$26.84m

Guatemala

HUMANITARIAN AND EMERGENCIES



1,053,782
People reached



30
Humanitarian and
Emergency
responses



\$7,371,116
Spent

Countries where we worked through our partners: Afghanistan, Cambodia, Democratic Republic of the Congo, Eritrea, Guatemala, India, Indonesia, Jordan, Kenya, Lebanon, Malawi, Mozambique, Myanmar, Nepal, Papua New Guinea, Philippines, South Sudan, Sudan, Ukraine, and Vanuatu



● Development Programs
 ● Humanitarian Programs

ASIA



31
Programs



252,605
People we
worked with



\$8,442,873
Spent

Countries where we worked: Bangladesh, Cambodia, India, Indonesia, Laos, Myanmar, Nepal, Philippines, Sri Lanka, Timor-Leste, and Vietnam

AFRICA



12
Programs



69,926
People we
worked with



\$3,527,311
Spent

Countries where we worked: Democratic Republic of the Congo, Kenya, Malawi, Mozambique, South Sudan, Tanzania, and Zimbabwe

*Caritas Australia's office in Nairobi, Kenya, closed in early 2019.



PACIFIC



15
Programs



132,137
People we
worked with



\$2,447,947
Spent

Countries where we worked: Fiji, Kiribati, Papua New Guinea, Solomon Islands, and Vanuatu

AUSTRALIA



7
Programs



16,934
People we
worked with



\$1,225,971
Spent

FIND OUT MORE AT WWW.CARITAS.ORG.AU/WHERE-WE-WORK

EVALUATIONS AND LEARNING

CARITAS AUSTRALIA IS COMMITTED TO IMPROVING OUR WORK TO DELIVER THE BEST OUTCOMES FOR COMMUNITIES WE SERVE.

To ensure our long-term programs are robust and deliver sustainable change for whole communities, as well as reflecting our values and principles of transparency, Caritas Australia regularly undertakes program evaluations. We are then able to report how funds have been spent, to communicate these results to our supporters and partners to adapt future program strategies.

This year, we evaluated 9 long-term development programs including evaluations for:

- **Australia:** Red Dust Healing and Development of Cultural Enterprises
- **Cambodia:** Sustainable Change with Dignity
- **South Sudan:** Asset Based and Community Driven Development
- **Vietnam:** Inclusion of Children with Disabilities through Joint Actions by Local Government and Civil Society Organisations
- **Zimbabwe:** Gweru Integrated Community Development
- **Indonesia:** Economic and Community-Based Health Development
- **Malawi and Tanzania:** Integrated Community Development (A+)
- **Zimbabwe:** Gokwe Integrated Community Development

Our program evaluations, together with our ongoing accompaniment of partners and monitoring of work in communities, show us what has worked well and what has not turned out quite the way we expected. We use this learning to adapt our approaches and activities and to inform future programs.

For example, as a result of lessons learned from the final evaluation of the Inclusion of Children with Disabilities project in Vietnam, a new phase has been designed to expand support to children with a wider range of disabilities, including autism and ADHD, and provide more in-depth educational support activities to improve the quality of their education.

In Indonesia, the Mid-Term Review of the Economic and Community-Based Health Development project in Banten identified that while the project was achieving positive outcomes and it was on track to meet its end of program goal, a lack of water in some communities was preventing participants from maximising the potential benefits of improved agricultural practices. Due to this, the second half of the project will expand its scope to increase access to clean and reliable water for all members of target communities.

Evaluations also allow us to identify approaches and ways of working that have been particularly successful. For example, this year a Mid-Term Review was conducted of the Church Partnership Program (CPP), which is funded by the Australian Government's Department of Foreign Affairs and Trade and brings together seven mainline PNG

churches and their Australian faith-based non-government organisation partners, including Caritas Australia, to enhance their engagement with each other and the Government of Papua New Guinea to influence policy and strengthen practice to address development challenges in PNG.

The review found that the partnership approach allowed churches to enhance their existing development and service-delivery work and provided unique opportunities to work collectively on common issues such as promoting greater gender equality and social inclusion that they otherwise would not have had. Through the power of partnership, the CPP was able to have a multiplier effect across the development sector and provided significant results for a relatively small investment.

Our experience participating in the CPP helped inform our response to the earthquake that struck the PNG Highlands in 2018. Through the Church Agencies Network Disaster Operations (CAN DO) consortium, of which Caritas Australia is a member, Caritas Australia worked in partnership with the United Church of PNG, Evangelical Lutheran Church of PNG, and Adventist Development and Relief Agency. By leveraging each other's existing networks and building on the experience of working through the CPP, the PNG Church partners were able to rapidly provide crucial support for even the most fragile and remote communities impacted by the earthquake that were not accessible to other agencies.

'As we celebrate the 30th Anniversary, we emphasize our vision, 'a peaceful, equitable and just society where there ... respect for human dignity'

– Fr. Lalit Tudu, Executive Director, Caritas Nepal.

In Nepal, women are growing a livelihood as well as produce, through community gardens. Photo: Caritas Nepal





Joni is planting in his field and has been empowered with a new livelihood. Photo: YMTM and Caritas Australia.



ONE
HUMAN
FAMILY

INCLUSION

DISABILITY IS A WIDESPREAD SOCIAL ISSUE IN INDONESIA, TOUCHING THE LIVES OF AT LEAST 10 MILLION PEOPLE. MORE THAN 8 MILLION HOUSEHOLDS, OR 13.3 PERCENT OF THE TOTAL, INCLUDE AT LEAST ONE PERSON LIVING WITH DISABILITY.

Disability in Indonesia

Apart from the challenges of restriction and access which are implicit to physical disability, the more pervasive stigma which accompanies disability is perhaps equally damaging for those with an intellectual or physical impairment.

The lack of engagement in society which those living with a physical or intellectual impairment suffer has many ramifications, for it requires parents and other family members - often mothers - to single-handedly bear the psychological and economic challenge of the care of the individual.

Noting the sense of isolation which so many people with disabilities suffer from, Caritas Australia reached out to Joni to try to re-ignite his spirit and sense of purpose through the Integrated Village Development Project.

"Every day, I only sat around at home wasting my time. I did not know what to do," said Joni, a 21-year-old with vision impairment, of his life before joining the Caritas Australia supported initiative, implemented in partnership with the local NGO, Yasayan Mitra Tani Mandiri (YMTM) Foundation 'for Partnership with Independent Farmers.'

Joni's parents were at first intimidated by the prospect of exposing their son to the ridicule he might receive from some members of the community for wanting to learn new farming skills through the program.

"I told them that Joni had the same rights as anyone to learn relevant skills and knowledge," said Manek, the program's field officer.

Yet, since taking part in the farming group, Joni's knowledge, skills, and social life have flourished and he has become more talkative, cheerful and an active member of the group.

"Now I can talk in front of many people," Joni says.

"In a meeting in my village, I explained my garden plan. In the big farmer meeting, I explained the success of my garden. I was not nervous anymore, because everyone praised me including the village head of another village and a Program Director."

His parents were also very happy to see the changes in Joni's life and his new confidence.

Joni who previously never farmed, now proudly shows off his 70 acres of field. He has planted cashew trees, corns and beans.

"Within five years, I will get many profits from my field," he says proudly.

Joni has already harvested 700 kg of corn and earned about Rp 3 million income (AUD \$312).

As Joni's confidence and hope grows, he can envision a brighter future, and a life of independence and dignity.

1,181 farmers adopted sustainable practices with a 14% improvement in corn production.

4,149 farmers increased their income by 13%, from AUD \$820 to AUD \$920 per year.

2,618 farmers reported increased food security and resilience to the impact of climate change.

"I explained the success of my garden. I was not nervous anymore."

– Joni, program participant

OUR DIOCESAN NETWORK

OUR COMMUNITY PARTICIPATION LEADERS, NETWORK OF DIOCESAN DIRECTORS, COMMITTEES AND VOLUNTEERS ACROSS THE COUNTRY ARE ESSENTIAL TO CARITAS AUSTRALIA. MOSTLY PARISH WORKERS, THEY REGULARLY ENGAGE WITH THE LOCAL PARISHES, SCHOOLS, CATHOLIC NETWORKS AND THE BROADER AUSTRALIAN COMMUNITY ACROSS THE DIOCESES.

In 2018-2019 our Community Participation Leaders and Diocesan Directors were:

NATIONAL

Maronite Eparchy
Rev Fr Tony Sarkis

Diocesan Director, Ukrainian Eparchy of Australia
Very Rev, Archbishop Michael Kalka

Community Participation Leader – Northern Region/Qld; Diocesan Director, Archdiocese of Brisbane
Lynda Mussell (October 2018) / Andrew Knife (current)

Community Participation Leader – Southern Region/SA; Diocesan Director, Archdiocese of Adelaide
Angela Hart

Community Participation Leader – Southern Region/Victoria; Diocesan Director, Archdiocese of Melbourne
Deacon Jim Curtain

Community Participation Leader – Eastern Region/NSW; Diocesan Director, Archdiocese of Sydney
Michelle Fonti (March 2019) / Sue Lomi

Community Participation Leader – ACT/Canberra, Goulburn and Wagga Wagga; Diocesan Director, Archdiocese of Canberra/Goulburn
Lulu Mitshabu

Community Participation Leader – Western Region/WA & NT; Diocesan Director, Archdiocese of Perth
Deacon Paul Reid

NEW SOUTH WALES

Diocesan Director, Armidale
Naomi D'Arcy

Diocesan Assistant, Bathurst
Carmen Beard

Diocesan Director, Broken Bay
Vacant

Diocesan Director, Lismore
Rev Deacon Graeme Davis

Maitland-Newcastle Team:
Diocesan link – **Theresa Brierley**
Parish Liaison – **Patricia Banister**
School Liaison – **Gayle Williams (Dec 2018)/Vacant**

Diocesan Director, Parramatta
Sr Louise McKeogh

Diocesan Director, Wagga Wagga
Vacant

Diocesan Director, Wilcannia-Forbes
Sr Elizabeth Young

Diocesan Director, Wollongong
Monica Ward-McCann

VICTORIA

Diocesan Director, Ballarat
Susan Searls

Diocesan Director, Sale
Vacant

Diocesan Director, Sandhurst
Fr Romuald Hayes

Diocesan Coordinator, Sandhurst
Kerry Stone

WESTERN AUSTRALIA

Diocesan Director, Broome
Fr Christopher Knapman (Dec 2018)/Vacant

Diocesan Director, Bunbury
Peter Williams

Diocesan Director, Geraldton
Rosemary Taylor

QUEENSLAND

Diocesan Director, Cairns,
Paul O'Connor, (Dec 2018)/Vacant

Diocesan Director, Townsville
Neil Helmore

Diocesan Director, Toowoomba
Catherine McAleer

NORTHERN TERRITORY

Diocesan Director, Darwin
Deacon Tony Cunningham

TASMANIA

Diocesan Director, Hobart
Fr Devaraju Dusi

SOUTH AUSTRALIA

Diocesan Director, Port Pirie
Fr Paul Bourke

Caritas Australia Community Engagement Manager
Fr George Sigamony

For contact details head to www.caritas.org.au/contact-us



Thank You for your belief in our mission to help people to help themselves by equipping them with the skills and opportunities to live a life of dignity and one of hope.

IN THEIR OWN WORDS

This year Caritas welcomed several new members of staff. In Kincumber on the NSW Central Coast, the members of Caritas Australia's large diocesan network came together to build on strengths, review the achievements of the last year and chart a course to more effectively highlight the work of Caritas to the Australian public.



Caritas Australia's Community Engagement team with Bishop Christopher Saunders at the annual conference of Caritas staff in Kincumber on the NSW North Coast. Photo: Anne Sinclair, Caritas Australia

DEEP ROOTS IN SOUTH AUSTRALIA

Father Paul Bourke has been a dedicated advocate for Caritas Australia, seeking to ensure that the men, women and children living in extreme poverty around the world have the opportunity to live their lives with dignity, security and in peace.

In 2019, Father Paul Bourke celebrates 40 years as Caritas Australia's Diocesan Director for Port Pirie in South Australia. Since his appointment in 1979, he has served in communities across the geographically vast diocese including Port Lincoln, Coober Pedy, the Booleroo Centre, Whyalla and Berri. In these rural towns, according to Father Paul, it is the strength of the personal connections that he is able to forge that underpin and give meaning to his work in the community.

"Personal relationships in the Bush are very important. Everyone gets to

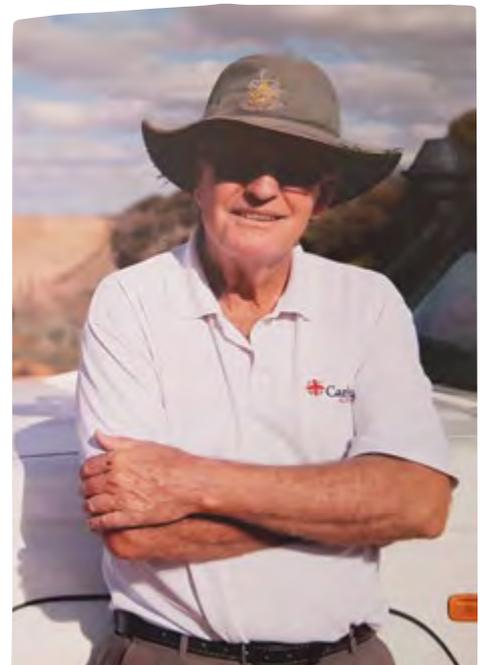
know the local Catholic priest and you become part of the community. Communication is different; you spend more time with each other."

As a Diocesan Director, Father Paul has often observed that it is the "last person that you expect" who supports the mission of Caritas.

"When I was in Andamooka, a small Opal mining town that is very remote, I saw an alcoholic man drinking a big bottle of beer, the only other thing on his table a Project Compassion box.

"You can never presume to know what kind of person will support Caritas. There are so many people who want to change the world through their 'widow's mite' [small contribution] and this deep rooted desire to help, it crosses cultures and social status."

Thank you, Father Paul for your 40 years of dedicated service to our agency.



Fr Paul travels long distances across his vast diocese in South Australia.

UP NORTH

Serving Caritas in the Northern Territory.

When Deacon Tony Cunningham took up the role of Caritas Australia's Diocesan Director for the Northern Territory last year, he put his 25 years of experience in sales and marketing to work.

Community life in the Northern Territory is rich and diverse, but not without its challenges.

"We have many different Indigenous communities all with their own unique cultures and traditions."

Deacon Tony said "the Ambassador to the Holy See's visit to the Royal Darwin Hospital was a highlight of the year."



Deacon Tony out and about up North. Photo: Tony Cunningham.

Eloddy and his parents have overcome enormous difficulties. Photos: Lulu Mitshabu, Caritas Australia.



ONE HUMAN FAMILY

COMMUNITY

ALL PARTIES TO THE CONFLICT IN THE DEMOCRATIC REPUBLIC OF THE CONGO (DRC) HAVE RECRUITED, ABDUCTED AND USED MALE CHILD SOLDIERS, OFTEN ON THE FRONT LINE.

As many as 30,000 child soldiers were estimated by international and government agencies to need re-integration in 2003.

Caritas Australia's holistic combination of Livelihoods and Trauma Protection programs mean that the former combatants can forge a path back into society.

For Program Coordinator Lulu Mitshabu, the work is having a powerful ripple effect across the DRC.

"When the child or adult realises that other militants have changed their lives, their stories become so powerful for so many. It gives hope to men abandoned in childhood that they can really become men, be accepted and live in a community."

"The child is forced to commit a terrible atrocity which causes them to lose a natural sense of remorse. For example, they might kill a sibling," Lulu says.

The leaders say to the child, 'Your family won't want you after this...it's finished for you.' This breaks the bond with the child and the family."

Eloddy experienced a deep sense of shame and isolation as a result of his experiences. Twenty years later, he can rarely even sleep through the night.

Yet the Caritas Australia-supported livelihoods program led Eloddy through a program of healing, based on counselling and conversation, as well as practical rehabilitation based on training and education.

With hundreds of other ex-combatants, he received a mill, goats, pigs and seeds as well as agricultural tools for farming to support his efforts. Eloddy is working in shared community gardens and, through rehabilitation, tending the garden of his own healing.

600 ex-combatants and 300 civilians have increased their income through the adoption of improved agricultural technologies and increases in their yield by an average of **25%**.

1,600 ex-combatants have received education on peaceful cohabitation; responsible citizenship, and conflict management.

60% of women have been able to recover economic autonomy in their households through provision of sustainable livelihood support.

This program is supported by the Australian Government through the Australian NGO Cooperation Program (ANCP)



As a result of Eloddy's dedication to the process of his own healing he has enjoyed renewed connection to his family. He says that his father "was very happy and proud for the first time."

Eloddy is thankful towards Caritas Australia, CAFOD (The Catholic Agency For Overseas Development) and Caritas-Development Bukavu for the assistance and support. He knows that no matter the situation, or challenge that life throws at him, there are always people with compassion and goodwill who care about others.

"These are people whom God sent to rise us up."

– Eloddy, program participant



Esther and Robert championed Community-led Total Sanitation in the island of Malaita to promote improved sanitation and health for their family and their entire village. Photo: Dennis Uba, Caritas Australia.



ONE
HUMAN
FAMILY

HEALTH

IN THE SOLOMON ISLANDS COMMUNITIES ARE ADDRESSING ACCESS TO POOR SANITATION WITH HELP FROM CARITAS AUSTRALIA.

WATER AND SANITATION

Caritas Australia works with communities to develop access to safe drinking water and adequate sanitation facilities, as well as implement better hygiene practices.

Lack of access to proper sanitation has a big impact on children's health and development. Doctors note that proper sanitation can result in massive improvements in child health and growth, especially in the Solomon Islands, where children are at risk of infection from *ecoli* bacteria. At 33%, the Solomon Islands has the highest childhood stunting rate in the whole Pacific Islands region, with significant disparities between rural and urban areas, and between rich and poor households, the United Nations reports.

In Malaita, a province in the north of the Solomon Islands, the problem of open defecation is particularly severe, with faeces contaminating common food and water supplies.

"Most communities use a dry pit or our coast for open defecation here in the Solomon Islands. We really polluted our sea side with faeces where we usually go to also collect our food like fish and shells," say Robert and Esther, who have also participated in Caritas Australia's Community Led Total Sanitation initiative.

Yet, by socialising good healthcare practices, the Caritas-supported sanitation program facilitates

the construction of toilets and educates community members about the importance of proper sanitation.

There are several ways that Caritas Australia supports good hygiene practices in the Solomon Islands, including the creation of toilet pits for every household.

The education communities are receiving about the danger of open defecation has completely changed their perspective on poor sanitation practices.

For many locals, it is the first time where they can clearly recognise the impact which sanitation, or a lack thereof, has on their health.

Additionally, students are shown how to construct tippy taps near the toilets for handwashing because water sources are so often far from the school toilets.

By promoting good hygiene in schools, informing students about the importance of washing their hands at critical times like after coming from the toilet and before eating, Caritas Australia socialises good hygiene practices in local communities.

At the end of this training process Caritas Australia invites a local staff of the Ministry of Health to inspect the entire community and certify it as having accomplished No Open Defecation (NOD) status.

"Sanitation is the best and should be our first priority," Esther says.

Last Christmas there were no diarrhoea admissions to the local hospital in Malaita: a **first** for the community

46 communities with a population of over **7,000** achieved a 'No Open Defecation (NOD) Status' with the Ministry of Health

Caritas plans to work in a further **75** new communities in the other parts of the country where only **1 in 3** have access to clean water and less than **1%** of the communities live in an environment that has good sanitation



"Sanitation is the best and should be our first priority."

– Esther, Caritas Australia hygiene program participant

This Caritas Australia program is also supported by UNICEF.

YOUR SUPPORT

THANK YOU FOR YOUR GENEROSITY AND SUPPORT

Major Supporters

- Dr Vincent and Dr Michelle Fernon
- Mr Mike and Mrs Rosemary Gibbings
- Mr John and Mrs Janet Hughan
- Delron Foundation
- J and M Nolan Family Trust
- K F Stewart Family Trust
- Keady Investment Trust
- Pyang Foundation
- Reuben Pelerman Benevolent Foundation

- The Noel and Carmel O'Brien Family Foundation
- The Wilkinson Foundation
- The Worth Foundation

Corporate Partners

- Dunmarra Pty Ltd



Bequests

In 2018-19 we received \$4.1 million from 54 separate gifts in Wills. Thank you for leaving an enduring legacy of love towards ending poverty. Please let us extend our sincere gratitude to all our benefactors for their generosity and foresight. They will be remembered in our prayers.

"It's not how much we give but how much love we put into giving."
– St Teresa of Calcutta

LEADERSHIP TEAM

THE LEADERSHIP TEAM PROVIDES DIRECTION TO OUR AGENCY'S CORE FUNCTIONS AND INFORMS NATIONAL COUNCIL DECISIONS.

In May 2019 we said goodbye to our Chief Executive Officer, Paul O'Callaghan. We thank Paul for his contribution to our agency and wish him every success in his future. Prior to the appointment of our Head of International Programs, the position was filled by Carol Sherman and prior to the appointment of our Acting Head of People and Culture, the position was filled by Steve McNab.



Kirsty Robertson
CHIEF EXECUTIVE OFFICER
Appointed: 2019



Rocky Naickar
CHIEF OPERATIONS AND
FINANCE OFFICER
Appointed: 2013



Sr. Jo Brady
HEAD OF MISSION
Appointed: 2018



Caroline Preston
HEAD OF INTERNATIONAL
PROGRAMS
Appointed: 2019



Sandra Oliveria
ACTING SENIOR MANAGER
PEOPLE AND CULTURE
Appointed: 2019



Richard Landels
HEAD OF ENGAGEMENT
AND SUSTAINABILITY
Appointed: 2018

View detailed profiles at www.caritas.org.au/org-structure

Thandolwayo enjoys learning at her primary school. Photo: Richard Wainwright, Caritas Australia

PEOPLE AND CULTURE

Caritas Australia continues to pursue the strategic goal of organisational agility; with a focus upon maintaining a committed and skilled network of staff, volunteers and partners. Our People and Culture Team are committed to maintaining a culture that embodies the ethos of Catholic Social Teaching; respecting the inherent dignity of our partners and one another, which underpins all of our work.

In the 2018-2019 FY People and Culture team continued to:

- Build the capacity and technical expertise of staff across the agency and around the globe. This included the creation of a Performance Development Plan (PDP) for all staff to use to set targets and goals, which will be rolled out in the next financial year.
- Ensure our in-country office staff were supported in their work through the alignment of processes to local labour laws and streamlining of processes for our international offices. There was an added emphasis placed on ensuring our staff in-country had easier access to our national office and human resources.
- Educate and empower staff, strengthen our organisational culture and a focus on staff wellbeing throughout the year.

MOVING FORWARD WITH PURPOSE

- Facilitate the engagement of volunteers and interns across the agency. In 2018-2019 we had 33 volunteers working on projects including graphic design, assisting with fundraising campaigns, photo archiving and file management.

With the year 2020 almost upon us bringing with it a new strategic plan, this brings an opportunity for us to reflect as an agency on what has been achieved and to create a new strategic path.

Caritas Australia and Safeguarding

Caritas Australia is committed to ensuring all of our teams and endeavours actively seek to ensure the 'do no harm' principle is embedded. This year there were a number of significant safeguarding developments including the appointment of a Safeguarding Focal Point within the Caritas Australia Leadership Team and a Safeguarding Coordinator. These positions are vital to ensure we can support agency-wide activities, to promote cross-team collaborations in ensuring we are meeting best practice and supporting our International Programs Team in their work with our partners. We also have a focused safeguarding working group that comprises representatives from all teams to discuss, plan and disseminate safeguarding initiatives in all that we do.

Caritas Internationalis (CI) is taking proactive steps to ensure all member organisations are actively working towards embedding safeguarding best practices. Caritas Australia is involved in the Caritas Internationalis Safeguarding Task Force. Bringing together safeguarding representatives from across the CI confederation, this task force is working collaboratively to assist member organisations to integrate CI safeguarding policies.

Caritas Australia is committed to the ongoing strengthening of our safeguarding practices within the agency communities we work with and with our partners.

GLOBAL STAFF

Offices in: Australia, Cambodia, Indonesia, Kenya, Myanmar, Papua New Guinea, Solomon Islands, and Timor-Leste.



151 Staff worldwide



8 Countries



We have **87 employees** based in Australia, **61 overseas staff** and **3 expatriates**



Our gender balance for Australia-based staff is **62% female** and **38% male**



In 2018-19, 7 staff members in Australia and 28 staff overseas reached milestones of 5 years, **10 years** and **20 years** of service

OUR GOVERNANCE

CARITAS AUSTRALIA IS AN AGENCY OF THE AUSTRALIAN CATHOLIC BISHOPS CONFERENCE (ACBC). ALL OPERATIONS ARE CONDUCTED IN ACCORDANCE WITH THE ACBC POLICY AND MANDATE.

The Australian Catholic Bishop Conference President is Most Rev. Mark B Coleridge BA DSS, Archbishop of Brisbane, the Conference Vice President is Most Rev. Anthony Fisher OP DD BA LIB BTheol DPhil, Archbishop of Sydney. The Chairman of the Australian Catholic Bishops Commission for Social Justice-Mission and Service is Most Rev. Vincent Long OFM CONV DD STL, Bishop of Parramatta. The Chairman of Caritas Australia National Council is Most Rev. Christopher A Saunders DD, Bishop of Broome and the Deputy Chairman is Most Rev. Terence Brady DD VG EV, Auxiliary Bishop of the Archdiocese of Sydney.

The Bishop's Commission for Social Justice – Mission and Service oversees and reports on the areas of social justice, ecology and international aid and development, including the work of Caritas Australia, Catholic Earthcare and the Australian Catholic Social Justice Secretariat.

National Council and Committees

The National Council is responsible for the overall governance of the organisation and meets four times a year.

The National Council has three standing committees. They make recommendations to the BCSJ where appropriate.

- **Audit and Risk Management Committee.** Michael Burnett and Clyde Cosentino
- **Remuneration Committee.** John Bouffler, Sean Parnell and Kate Fogarty
- **Nominations Committee.** Emeritus Prof. John Warhurst and John Bouffler

Organisational Structure



NATIONAL COUNCIL

THE NATIONAL COUNCIL IS RESPONSIBLE FOR ENSURING THE GOOD GOVERNANCE AND EFFECTIVE IMPLEMENTATION OF CARITAS AUSTRALIA'S MANDATE.

In 2018-19, the National Council members were as follows.



Bishop Christopher Saunders
CHAIR
Member since 2018
Meeting attendance: 3 of 4



Bishop Terrence Brady
DEPUTY CHAIR
Member since 2018
Meeting attendance: 2 of 4



Michael Burnett (TAS)
Member since 2012
Member of Audit and Risk
Management Committee
Meeting attendance: 4 of 4



Diane Van Aken (NSW)
Member since 2018
Meeting attendance: 3 of 4



Clyde Cosentino
Member since 2014
Member of Audit and Risk
Management Committee
Meeting attendance: 3 of 4

**Mr Cosentino resigned
from his position with Caritas
on 3 September 2019**



John Bouffler (WA)
Member since 2015
Member of Remuneration
Committee and Nominations
Committee
Meeting attendance: 4 of 4



**Emeritus Prof. John Warhurst
AO (ACT)**
Member since 2015
Member of Nominations
Committee
Meeting attendance: 3 of 4



Sean Parnell (NT)
Member since 2015
Member of Remuneration
Committee
Meeting attendance: 3 of 4



Kate Fogarty (VIC)
Member since 2016
Member of Remuneration
Committee
Meeting attendance: 4 of 4



Patrice Scales (VIC)
Member since 2016
Meeting attendance: 4 of 4



Sarah Gowty (ACT)
Member since 2017
Meeting attendance: 4 of 4



Anita, a Dalit woman, has overcome the stigma of the caste system in Nepal. Photo: Caritas Nepal



ONE HUMAN FAMILY

COMMUNITY

FROM CASTE UNTOUCHABLE TO COMMUNITY CHAIRWOMAN

Untouchables are at the bottom rung in the Nepalese social hierarchy, suffering the very worst abuses of emotional and physical hardship and mistreatment at the hands of the larger social system.

Add to this the challenge of making a living from the land in a region constantly affected by drought, limited rainfall and other weather uncertainty and you have a volatile and difficult situation for millions.

"While going to buy groceries, I faced discrimination because the shopkeeper would not allow me to even be close to their shop and instead he'd put the groceries outside," Anita says. "Likewise, even at the taps I stood in a different line and only got a chance after the higher castes finished collecting water."

As the leader of the Farming Cooperative run by the Caritas Australia supported Nepal Livelihood and Resilience project, Anita also oversees the management of the small interest loans the Cooperative invests in the women under its care. As Chairperson of the Godamchaur Dalit Women Agriculture Cooperative she is now leading other women forward out of stigma and shame and into a more liberated life of self-realisation.

As a Dalit woman, who is considered untouchable, Anita is setting an example for others about how to succeed in spite of oppressive stigmas.

"Being the chairperson; I have a duty to fulfil. My role is to make the members aware of the importance of the Cooperative, the savings and also support to strengthen the Cooperative," Anita says.

Anita has been able to use the money which she earns through the group to purchase a small two bedroom house near her Cooperative Office and to send her children to private school, where her daughter is studying in year 12.

"Nobody calls us untouchables now and we are not discriminated like before".

-Anita, Farming Cooperative Leader



The project provides livelihood opportunities to Dalit women through cooperatives. All the members of the Cooperative are Dalit women, and the project empowers women to become advocates for their rights, to change their attitudes and foster self-respect.

The principles of the cooperative, which include *Voluntary Membership, Economic Participation of Members, Education, and Training and Participation* are all aimed at addressing the systemic inequalities which perpetuate the stigma of caste discrimination.

Small interest loans are given to vulnerable women, who invest the money to produce savings of up to 1500 Nepalese Rupees a month (AUD \$30.58) as well as the cultivation of tomato, bitter gourd, maize and beans and for personal consumption, including maize and beans. The extra money allows a more varied diet, including meat, which was previously unaffordable. For many women, the income also translates into property purchases and school tuition fees for their children.

This project is supported by the Australian Government through the Australian NGO Cooperation Program (ANCP).

OUR STRATEGY

OUR CARITAS AUSTRALIA STRATEGIC PLAN FOR 2018-2020 BEARS WITNESS TO OUR BELIEF IN EMPOWERING PEOPLE TO CREATE THEIR OWN CHANGE.

OUR FIVE STRATEGIC GOALS ARE TO:



GOAL 1. Deeper Catholic Identity

To actively uphold and take leadership in living out Gospel values and Catholic Social Teaching principles in our communities and workplaces, and with our partners and supporters, the Catholic community and the Australian public.



GOAL 2. Full human development

To achieve full human development outcomes by working alongside the most marginalised so that they are empowered, resilient and self-sufficient.

GOAL 3. Justice and an end to poverty

To advocate and act for a world free of poverty and injustice by effectively amplifying the voices and stories of the people and communities we serve.



GOAL 4. Careful stewardship



To be effective stewards of resources in order to maximise CA's program impact, and to sustainably grow our community support and carefully manage our human, financial and physical assets.

GOAL 5. Organisational agility



To be an agile and creative organisation that is led and supported by talented and committed people at agency, diocesan and country level and where sound practices, policies, systems and infrastructure ensure service quality, a high level of competence and a culture of continuous learning.

Find out more at caritas.org.au/strategy

Participants of the Sustainable Food Security and Livelihood Project sell their produce in the community market. Photo: Eleanor Trinchera, Caritas Australia.



WAYS TO HELP

OUR WORK IS ONLY POSSIBLE BECAUSE OF OUR GENEROUS SUPPORTERS.
YOU CAN HELP IN MANY WAYS.

Make a monthly donation

Donations of \$2 or more are tax deductible. Call 1800 024 413 or donate securely at www.caritas.org.au/donate

Organise or attend an event

Head to www.caritas.org.au/events to host your own Women for the World event, Caritas Ks, Caritas Kitchen or other event or www.caritas.org.au/donate/online-fundraising to set up your own page.

Volunteer

General or skilled volunteers may call 1800 024 413, email jobs@caritas.org.au or find your local diocesan representative at www.caritas.org.au/contact-us

Workplace giving

One of the most cost effective and simple ways of making a donation. Head to www.caritas.org.au/workplace-giving for more.

Leave a gift in your Will

If you are able, we encourage you to consider leaving a legacy of love that will live on. Call 1800 024 413 or visit www.caritas.org.au/bequests

Get active

Follow our social media, read our media releases or comment on our blogs by visiting Caritas.org.au and following the links.

Become a Caritas Neighbour

By giving regularly to Caritas you ensure the continuation of our most essential and life-sustaining programs all over the world. Visit caritas.org.au/neighbours to become a Caritas Neighbour today.

Sign our petitions

Stand up and have your voice heard, so the world's poor can too at www.caritas.org.au/act

Keep up-to-date

Sign up to the Caritas eNewsletter at www.caritas.org.au/subscribe and receive monthly updates, or read our quarterly publication, CaritasNews, at www.caritas.org.au/caritasnews

ACCOUNTABILITY AND INTERNATIONAL STANDARDS

Accreditation

Caritas Australia is accredited by the Australian Department of Foreign Affairs and Trade (DFAT), responsible for managing Australia's aid program. To maintain accreditation, Caritas Australia's systems, policies and processes are rigorously reviewed by the Australian Government.

Caritas Australia generates income from various streams including the Australian Government, public donations and investments. We gratefully acknowledge the support of the Australian Government through DFAT.

We are also a member of the Australian Council for International Development (ACFID) and are signatory to the ACFID Code of Conduct, which is a voluntary, self-regulatory sector code of good practice. As a signatory we are committed and fully adhere to the ACFID Code of Conduct, conducting our work with transparency, accountability and integrity. For more information on the Code, visit the ACFID website www.acfid.asn.au or email code@acfid.asn.au

In 2018-19, Caritas Australia received support through the Australian NGO Cooperation Program, UNICEF, the Australian Humanitarian Partnership, the Church Partnership Program and the Bougainville District Youth Association Livelihood Support Program in Papua New Guinea.

Codes and Standards

We uphold the highest standards of practice, as demonstrated by our commitment to the:

- ACFID Code of Conduct
- Australian Charities and Not-for-Profits Commission
- Caritas Internationalis Management Standards
- Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief
- The Core Humanitarian Standards (CHS)
- Fundraising Institute of Australia Principles and Standards of Fundraising Practice
- Good Humanitarian Donorship Principles
- Sphere Humanitarian Charter and Minimum Standards

Charity Status

Caritas Australia is endorsed by the Australian Charities and Not-for-Profits Commission as a Deductible Gift Recipient. Donations of \$2 or more are tax deductible.

Feedback and Complaints

We welcome feedback about our organisation. To provide feedback, make a compliment or lodge a complaint, call 1800 024 413, write to Caritas Australia, GPO Box 9630 in your capital city or send an email to questions@caritas.org.au

Complaints alleging breaches of the ACFID Code of Conduct can be made to the ACFID Code of Conduct Committee via www.acfid.asn.au/code-of-conduct/complaints

Privacy Policy

In line with the Privacy Act 1988 and the legislation changes in March 2014, Caritas Australia is committed to ensuring that we not only meet the legal requirements but also establish a culture of good practice regarding personal information about supporters. Read our full privacy policy at www.caritas.org.au/privacy

Solicitors

Makinson d'Apice Lawyers

Bankers

Commonwealth Bank

Auditors

Pitcher Partners





*Leaving
a Legacy
of Love*



Caritas
AUSTRALIA

End poverty
Promote justice
Uphold dignity

**The Catholic Agency for International
Aid and Development**

Caritas Australia
24-32 O'Riordan Street
Alexandria NSW 2015



questions@caritas.org.au



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Thank you for considering a gift in your Will.

For more information please contact
Caritas Australia's Gifts in Wills Specialist
on **1800 024 413**
or email legacyoflove@caritas.org.au